Initial report

# Acceptance Test Report

Warehouse management system · Shipping screen

## Hold the shipping screen release

Retrying the same shipment deducted stock twice. QC flagged a critical issue and asked the client's developer for a fix. QC will repeat the agreed check on the fixed build.

## What the client asked us to verify

Before releasing a new shipping screen, the warehouse lead wanted to know what happens when a slow response makes someone press Ship again. The lead and QC agreed to check the shipment ledger and the stock balance as well as the screen.

**Report ID**
QA-SAMPLE-001 · Initial report v1.0

**Initial report date**
12 November 2026 (sample date)

**Build and environment**
example-42 · Staging · Chrome

**Scope**
1 shipping workflow, 3 agreed scenarios

**Reference and data**
Shipment ledger and stock balance · Synthetic data

**Roles**
QC tested. The client's warehouse lead owns the release decision.

| 2 Pass | 1 Fail | 0 On hold | 0 Not run |
|---|---|---|---|

## Acceptance criteria and results

| ID and action | Pass criteria | Observed result | Result |
|---|---|---|---|
| SC-01 · Normal shipment | Ship 3 from 10. Stock 7, one shipment record. | Stock 7, one shipment record. | Pass |
| SC-02 · Failed shipment | Stock stays at 10. No shipment record is created. | Stock 10, zero shipment records. | Pass |
| SC-03 · Retry same shipment | Stock stays at 7. One record for the request. | Stock 4, two records for the same request. | Fail |

Coverage note  Findings apply to the listed build, environment and scenarios. Other features and environments were outside this test.

Defect report and evidence

# Retrying the same shipment creates two records

BUG-001 · Critical / SC-03

Repeating a shipment request that already succeeded processes it a second time. This can leave the shipment ledger and stock balance out of line with the work performed.

## Test setup

example-42 · Staging · Chrome. Item SKU-EX-01, shipment request ORD-EX-03, starting stock of 10 units and zero shipment records for that request.

## Steps to reproduce

1. Open request ORD-EX-03 and ship 3 units of SKU-EX-01.
2. After confirmation, press Ship again on the same request.
3. Filter the shipment ledger by request ID, then check the stock balance.

**Pass criteria**

**7 units left · 1 shipment record**

**Observed on initial build**

**4 units left · 2 shipment records**

## Evidence E-01 · Shipment ledger extract

| Time (MYT) | Shipment record ID | Request ID | Quantity | Stock after |
|---|---|---|---|---|
| 10:04:16 | SHP-EX-0001 | ORD-EX-03 | 3 units | 7 units |
| 10:04:20 | SHP-EX-0002 | ORD-EX-03 | 3 units | 4 units |

Illustrative ledger extract. Both rows refer to the same shipment request.

## Next action

The client’s developer fixes the issue and shares a new build with QC. QC reruns SC-03 with the same setup and pass criteria.

Retest v1.1

# Retest and release decision

16 November 2026 (sample date)

> **Pass · BUG-001 verified as fixed**
>
> The client's developer made the fix. A QC tester who did not implement it reran the same steps against the original pass criteria in staging with Chrome and the same synthetic data.

## Retest result for SC-03

| Check | Initial · example-42 | Retest · example-43 |
|---|---|---|
| Stock after retrying the same request | 4 units | 7 units |
| Records for request ORD-EX-03 | 2 records | 1 record |
| Evidence | E-01 · Shipment ledger | E-02 · One ledger record, stock balance of 7 |

## Evidence E-02 · Ledger from the fixed build

| Time (MYT) | Shipment record ID | Request ID | Quantity | Stock after |
|---|---|---|---|---|
| 11:22:44 | SHP-EX-0101 | ORD-EX-03 | 3 units | 7 units |

After the retry, the ledger still showed one row for the request.

## QC recommendation

QC withdrew the release hold for BUG-001. The retest on example-43 covered SC-03 only. The initial results for SC-01 and SC-02 remain tied to example-42.

### Client decision record

The warehouse lead reviewed the retest and its coverage, then approved release of the shipping screen on example-43.

Decision date 16 November 2026 (MYT) · Decision owner Warehouse Lead (fictional role)

### What the paid trial includes

**US$1,500 · One time, before tax**

Includes agreed pass criteria, an initial report with evidence and reproduction steps, and a retest addendum when applicable. Scope: 1 system, up to 3 workflows and 15 scenarios total, 1 environment and 1 agreed browser. Allow about 5 business days from readiness. One in-scope retest is included if the fixed build arrives within 10 business days of the first report. Code fixes are quoted separately.